

Partners Online Second Opinions: Names You Know.

The Partners HealthCare system includes Massachusetts General Hospital, Brigham & Women's Hospital and other Harvard Medical School teaching hospitals.

[GET STARTED - REGISTER NOW](#)



Peace Of Mind

Seeking a second opinion is standard medical practice for all kinds of medical questions and concerns. Partners Online Second Opinions offers patients and their doctors confidence they are on the right path.



PATIENTS & FAMILIES

Get assurance you have the correct diagnosis and/or treatment plan—without traveling for an appointment.

[LEARN MORE](#)



REFERRING PHYSICIANS

Collaborate with our specialists to ensure you are providing your patient with the best care possible.

[LEARN MORE](#)



EMPLOYERS & BUSINESSES

Our various packages help employers and businesses improve health outcomes and cut healthcare costs.

[LEARN MORE](#)

Personalized Customer Service

Our case coordinators bring years of experience and carefully guide patients, families and medical professionals through each step of the consultation process.

[MEET OUR TEAM](#)



Among the World's Best Doctors

Enjoy access to Harvard Medical School-affiliated physicians who are leaders in their respective fields and span nearly all adult and pediatric specialties.

[MEET OUR SPECIALISTS](#)

The Partners HealthCare System

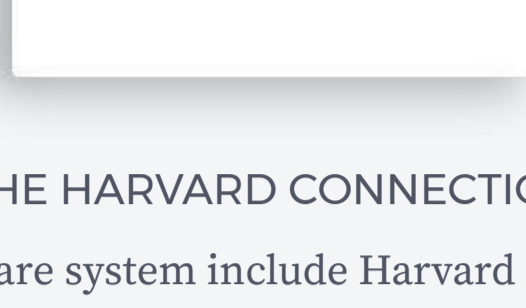
Partners HealthCare is a not-for-profit healthcare delivery network based in Boston, Massachusetts. Member institutions include prestigious Harvard Medical School teaching hospitals, including Brigham & Women's Hospital and Massachusetts General Hospital, which co-founded Partners in 1994.

[LEARN MORE](#)

Patients & Families

OVERVIEW

We know how important your health is to you. If you or your doctor would like greater certainty about your diagnosis or treatment plan, Partners Online Second Opinions is here to help. Since 1997, we have offered the convenience and peace of mind that come with remote second opinions by the world-class specialists of Partners HealthCare.



THE HARVARD CONNECTION

Affiliates of the Partners HealthCare system include Harvard Medical School teaching hospitals.



THE BEST OF THE BEST

The Partners HealthCare doctors providing second opinions are leaders in medicine, research and training.

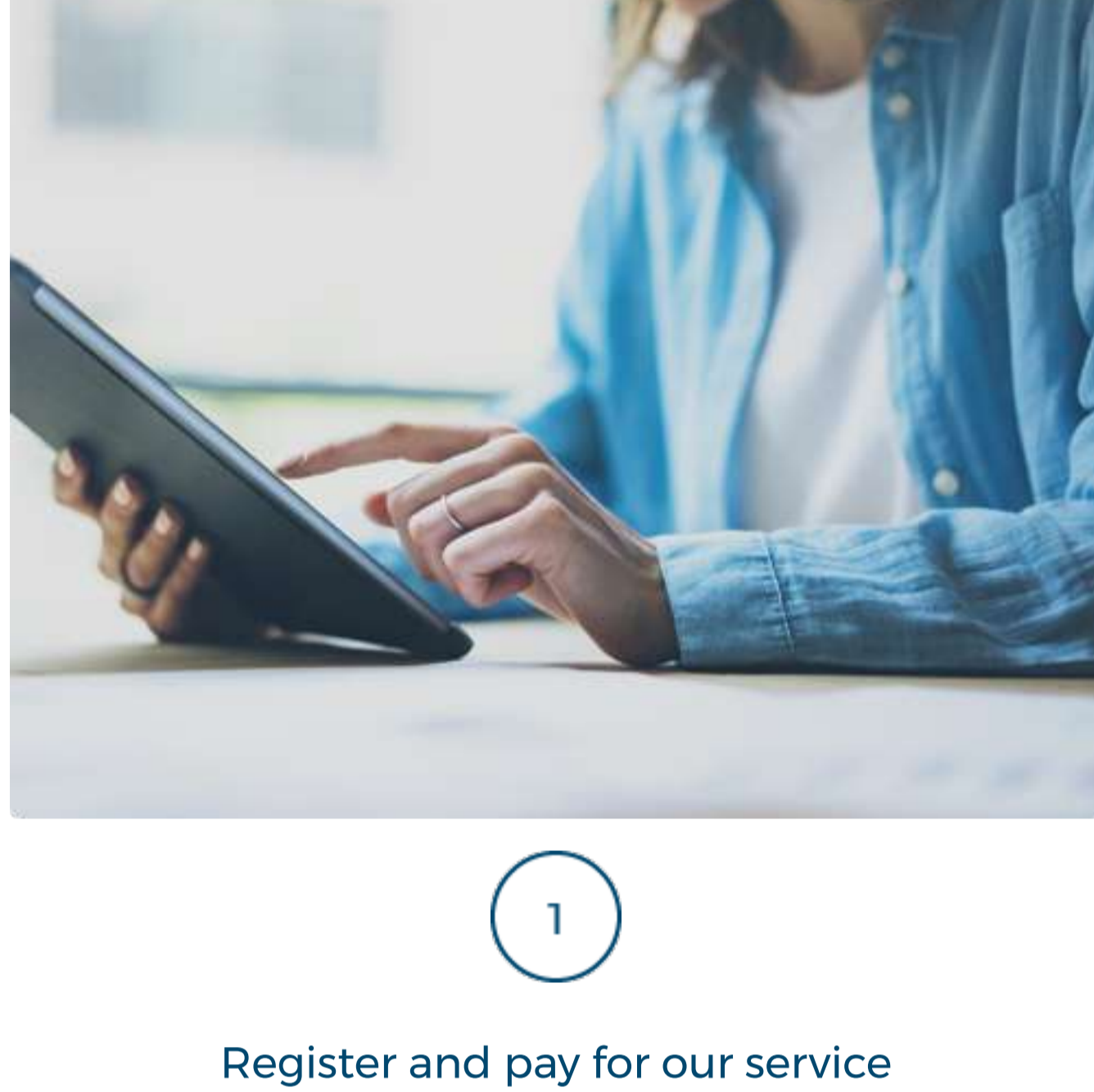


ALWAYS THERE FOR YOU

Our case coordinators will guide you and your family through every step of the consultation process.

How it Works

Please see below for details on how to request and receive an online second opinion. If you have any questions, call 888-456-5003 (international callers: +016177249295) or email consultsinfo@partners.org. Our team is available between 8:30 a.m. and 5 p.m. ET, Monday through Friday.



1

Register and pay for our service

First, you will create a patient account, which involves providing basic background information (e.g., address and date of birth) as well as credit card information. You will then print our "referring physician letter," which has instructions for your doctor on how to submit a request for your online second opinion.



2

Your doctor requests the consultation

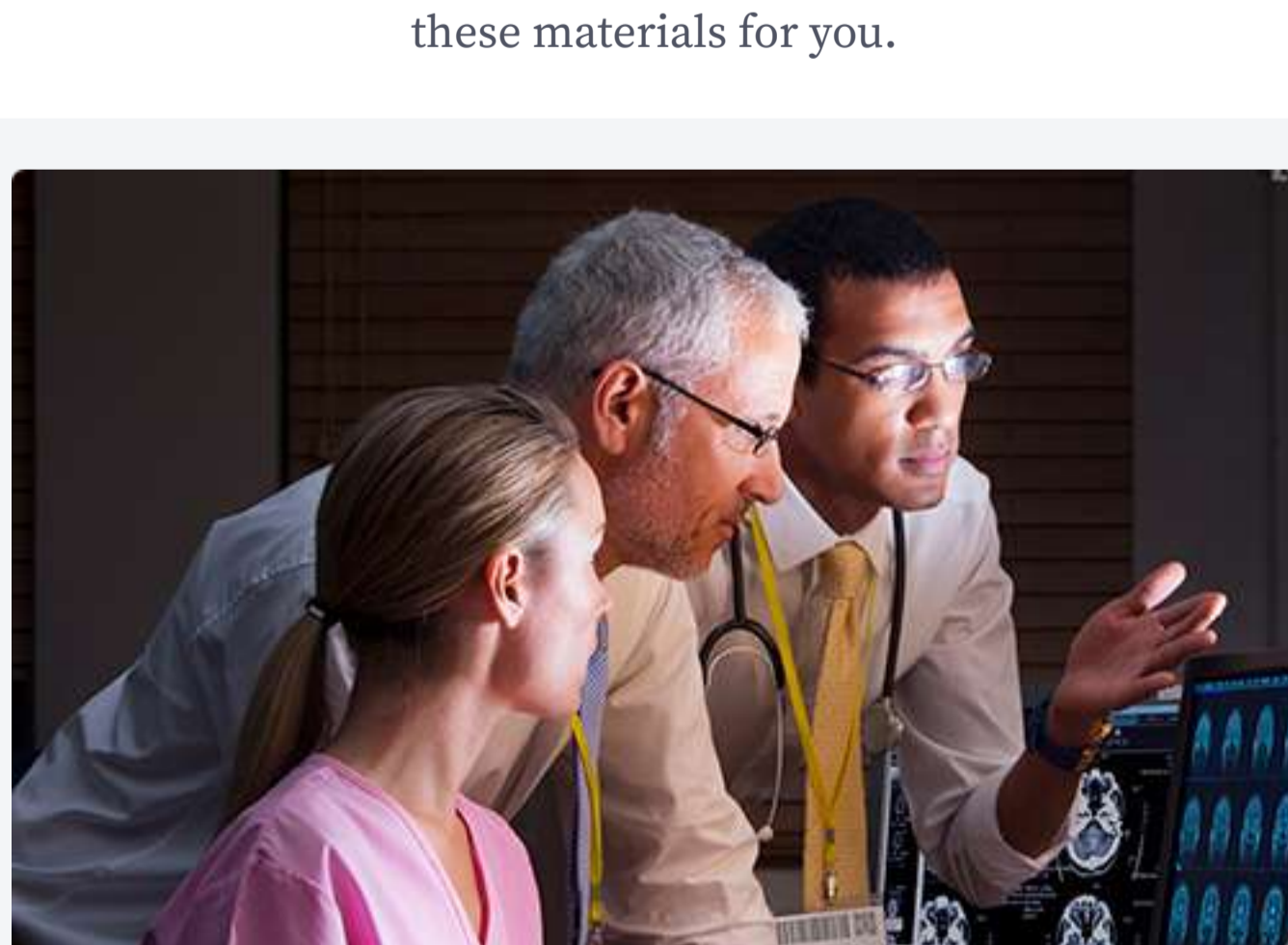
Ours is a physician-to-physician service. That means we require the primary doctor treating you to take part in the consultation process. He or she will visit our site, enter detailed information about your medical history and indicate what materials will be submitted as part of your consultation request.



3

Send in your medical records and test results

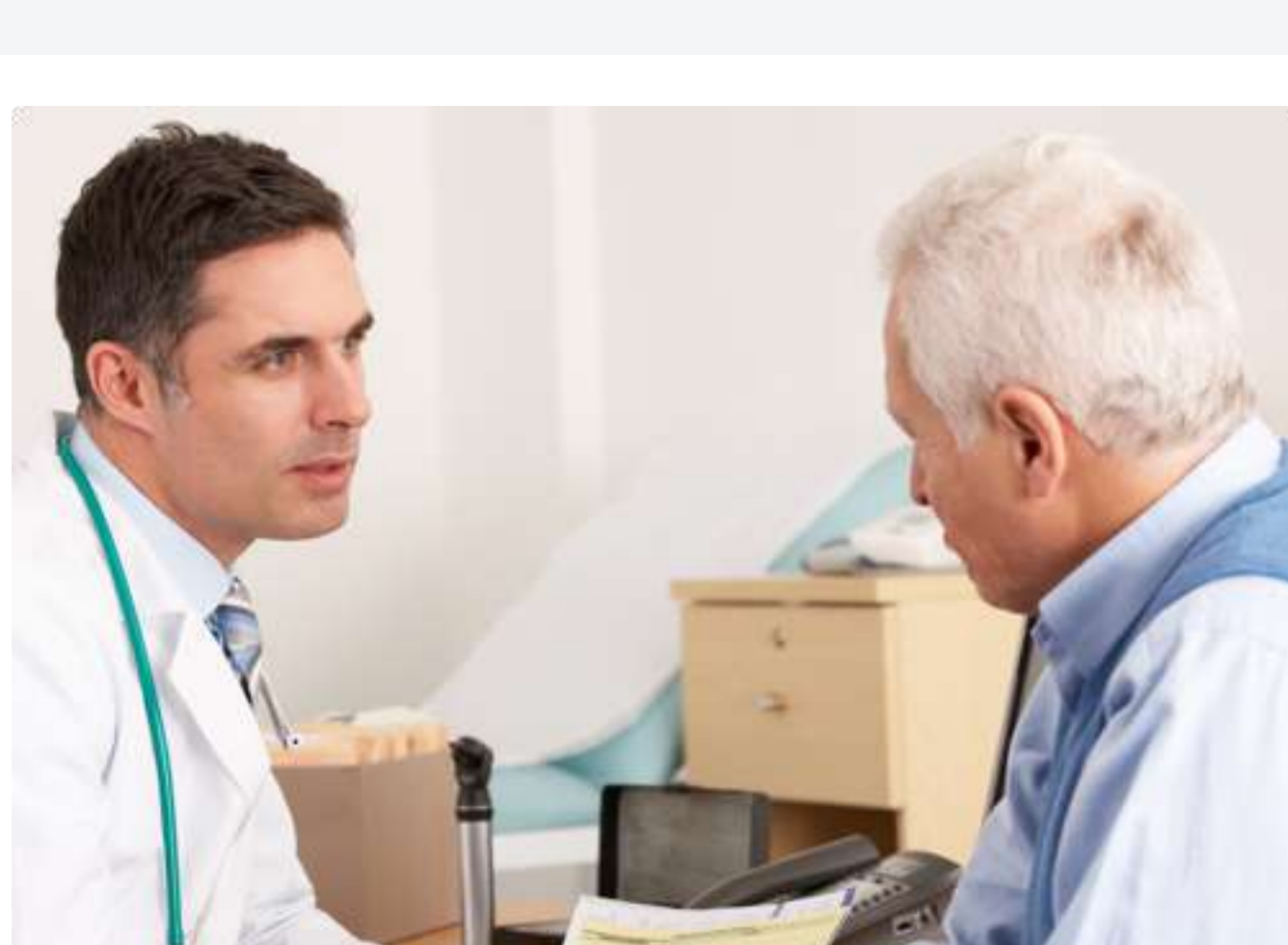
You or your doctor will gather and submit your medical records as well as relevant imaging and/or pathology reports. For an additional fee, you may use [Health Advocate](#), a third-party service that will manage the collection and submission of these materials for you.



4

We review your diagnostic reports and assign your case to a specialist.

Our team will have a pathologist and/or radiologist review any diagnostic materials that you provide. We will then match your case with an expert specialist from within the Partners HealthCare system. Specialists typically complete a second opinion within 10 business days. Our case coordinators will keep you and your referring doctor updated on the status of your consultation throughout the process.



5

Receive your completed online second opinion

Our team will review and approve the consultative report and then post it on our website for your doctor to view. Once your doctor has reviewed it, you will receive an email informing you that the opinion is ready for you to view. You should discuss the contents of the specialist's opinion with your doctor.

Patients & Families

BENEFITS

Since 1997, Partners Online Second Opinions (POSO) has provided thousands of patients globally with formal reviews of their imaging, pathology and medical records. We were the first service to deliver second opinions remotely—and continue to set the standard in the field of connected health.

Our team appreciates the concerns and doubts that certain medical diagnoses and treatment plans can cause. We offer reassurance by:



Identifying the most appropriate expert specialists in our network to comment on particular diagnoses



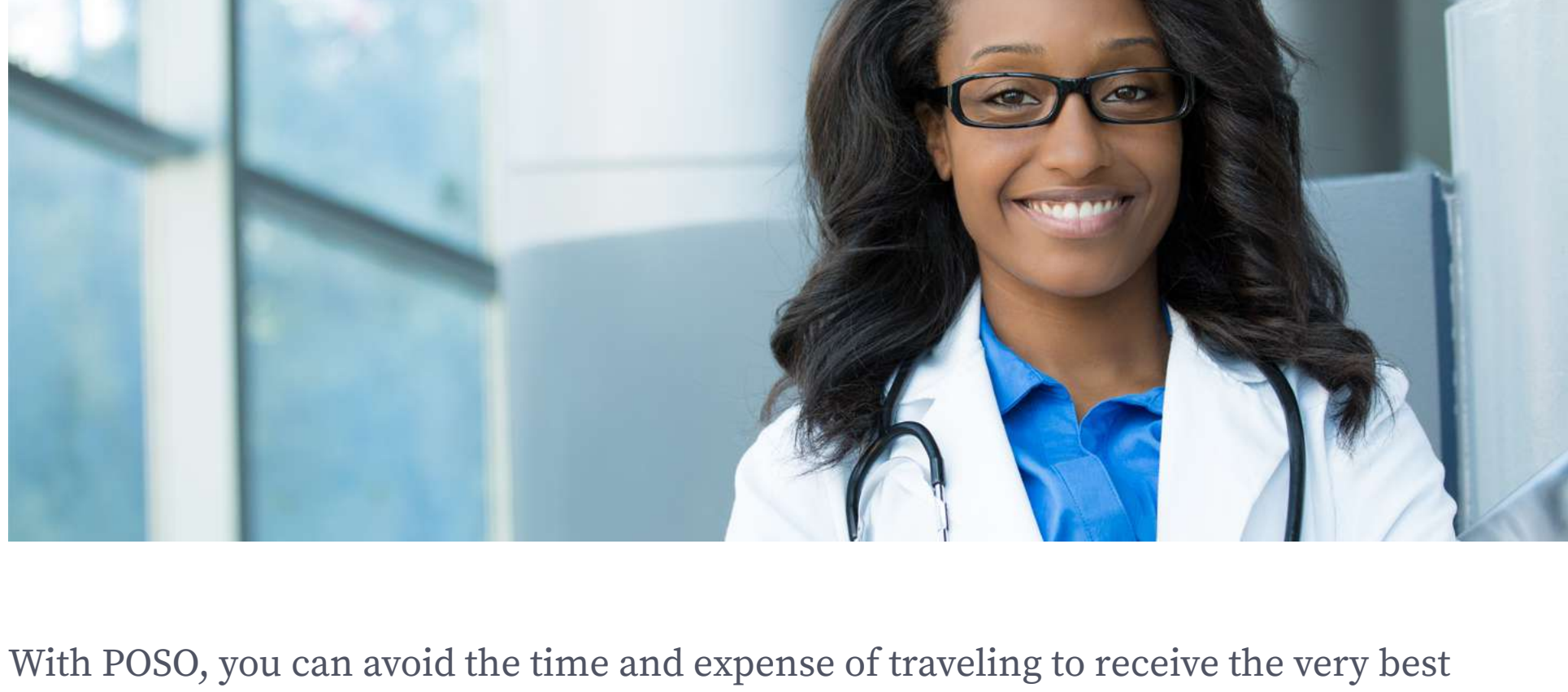
Conducting imaging and biopsy reviews to affirm, adjust or change original diagnoses



Confirming treatment plans, therapies and interventions—or recommending alternatives



Providing guidance on medication management and pain management strategies



With POSO, you can avoid the time and expense of traveling to receive the very best specialty consultation.

Plus, you and your doctor will have the confidence that comes with our diagnosis and treatment plan reviews, thus avoiding unnecessary testing and procedures. That means greater peace of mind for you and your loved ones.

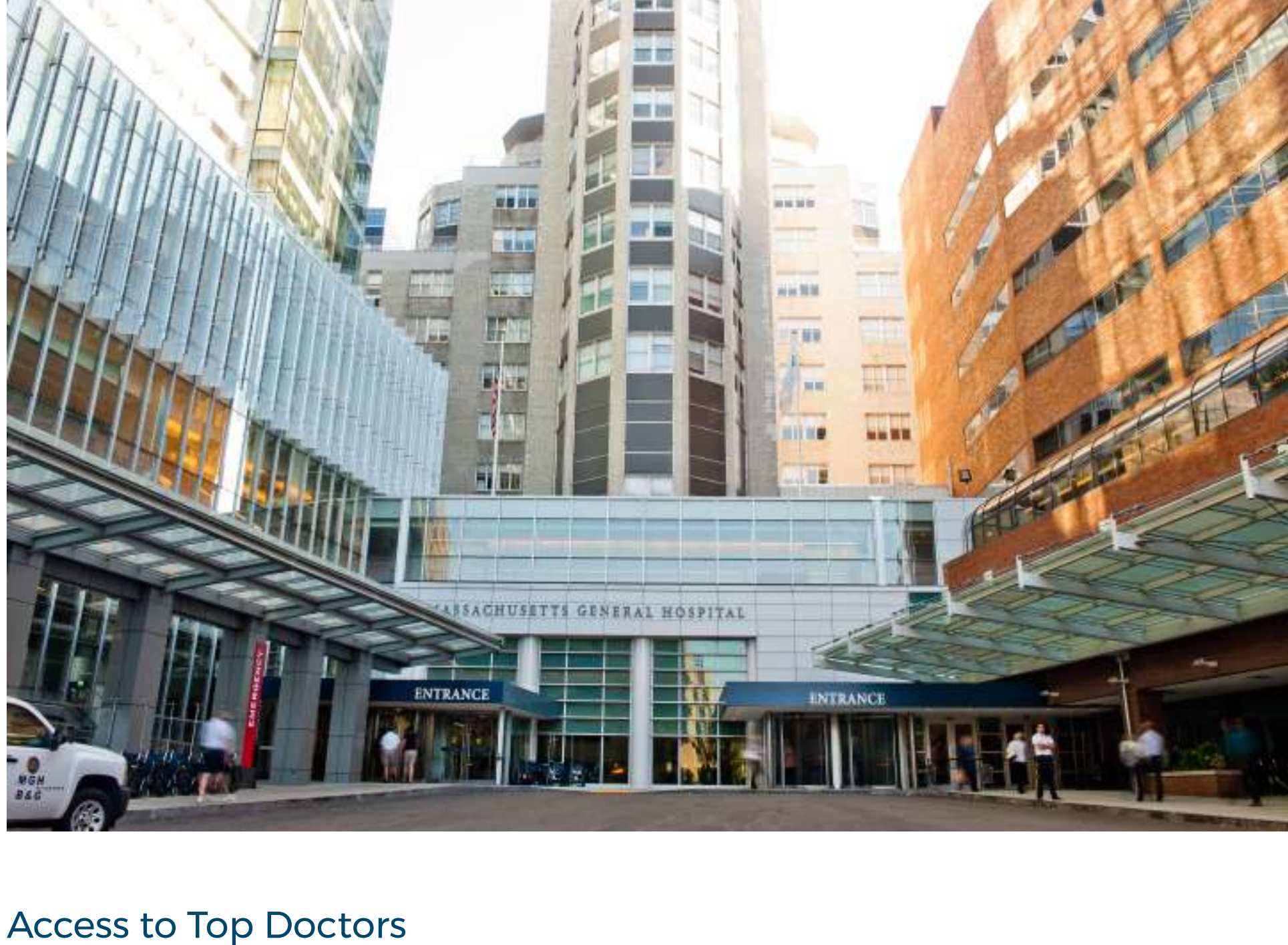


World-renowned Hospitals

We are part of Partners HealthCare, one of the world's elite healthcare systems. The Partners mission begins with delivering the highest-quality patient care possible.

Affiliated institutions include Brigham and Women's Hospital, Massachusetts General Hospital, the Spaulding Rehabilitation Network, the Dana-Farber Cancer Institute, McLean Hospital and Massachusetts Eye and Ear—all of which are affiliated with Harvard Medical School.

Each hospital hosts cutting-edge research, technologies and treatments, and is active in driving the future of medicine.



Access to Top Doctors

Partners HealthCare physicians are clinical and research leaders in their respective fields whose reputation and skills draw patients from around the globe.

Most also hold faculty positions at Harvard Medical School. No one else offers access to this level of physician expertise across such a wide range of specialties (nearly all adult and pediatric specialties in the Partners HealthCare network).



A Team That Cares

Our team includes highly committed case coordinators who bring years of experience working with specialists throughout the Partners HealthCare network. They are here to guide you and your family through every step of the consultation process.

With a dedication to customer service, they will do all they can to answer your questions and ensure the second opinion includes the precise information you and your referring physician need.