



Simplify International Shipping

International shipping can be costly, time-consuming and fraught with guesswork. FedEx Global Trade Manager, a comprehensive resource available at fedex.com, simplifies the process by providing:

Assistance in finding and printing recommended documents for your shipments.

Estimates of the duties and taxes on your shipments.

Import/export rules and regulations, and instructions on common international-trade issues.

Detailed shipping information for selected countries and links to third party regulatory sites.

"Believe me, international trade is complex, especially when you're shipping to 71 different countries. FedEx Global Trade Manager, which I've been using since the fall of 2000, helps me enormously by identifying appropriate documentation and providing the latest news about global trade and rapidly changing laws."

Dan Polkowski
Distribution and Logistics Manager, Imperial Graphics, Inc.

Improve the Process

Global Trade Manager can help you better manage international shipping for your company. Here's how:

Promote timely delivery: Determine which documents should accompany your international shipments, reducing the likelihood of customs delays.

Satisfy customers, reduce costs: Give pricing estimates that account for duties and taxes, diminishing the chance that international customers who are surprised by the additional fees will return your shipments.

Make informed trade decisions: Get information that gives you a better understanding of the international shipping world, including country profiles and a library of shipping and customs documents.

Tools for Smarter Shipping.

The screenshot shows the FedEx Global Trade Manager website. At the top, there's a navigation bar with the FedEx logo and a menu of services: Ship, Track, Rates, Signature Proof, Locations, Pickup, and International Tools. Below this is a secondary navigation bar with links for Home, About FedEx, Service Info, Careers, eBusiness Tools, Manage My Account, Customer Service, and Site Index. A search bar is present with a 'Go' button. The main content area is titled 'Welcome to FedEx Global Trade Manager' and includes a brief introduction: 'FedEx Global Trade Manager is an online resource that can assist you with various international shipping tasks. To learn how Global Trade Manager can help you, take the tour.' There are three main service sections: 'Find International Documents' (with a globe icon), 'Estimate Duties and Taxes' (with a calculator icon), and 'International Resource Center' (with a document icon). A sidebar on the left contains 'Select More Online Services', 'Global Trade Manager' links, 'Related Links', and 'Log Out'. A bottom section highlights 'Find International Documents Now supports 20 Countries' with a flag icon. A footer note mentions that users can process international shipments by going to 'Ship Manager @ fedex.com'.

FedEx® Global Trade Manager

Find International Documents

Do your international shipments include the proper paperwork to make it to their destinations without delay? Global Trade Manager can help. With Find International Documents, a free service, you can locate and print copies of paperwork that should accompany your international shipment. Just answer a few questions about your shipment, and Global Trade Manager can recommend import and export documents for more than 20 countries.

Estimate Duties and Taxes

FedEx is proud to be the first carrier to provide online estimation of duties and taxes. Estimate Duties and Taxes is an easy-to-use tool that calculates governmental charges and fees — including customs duties, value-added tax and most-favored-nation duty rates — to estimate the costs that may be levied against your international shipments, all for a small fee. Armed with this information, you can better inform your customers about the total cost of their orders and more easily identify the best overseas markets for partnering with suppliers.

Come See for Yourself

International shipping doesn't have to be a hassle. Learn more about how Global Trade Manager's tools and resources can make all the difference. Just visit www.fedex.com and click on the orange "International Tools" tab.

fedex.com/us/international

International Resource Center

If you've ever struggled to comply with regulations and laws governing international shipping, Global Trade Manager has a valuable, free service for you. International Resource Center provides a comprehensive array of tools, documentation and information related to international trade. Visit the Document Library to access more than 600 international shipping and customs forms. Or, if you're exploring potential new markets, check out Country Profiles for essential information including general regulations and prohibited item restrictions on more than 20 countries.



A Full Suite of International Services

We give you several options for getting your package and freight shipments through our extensive global network quickly and reliably.

FedEx® International Next Flight: Our fastest possible delivery for your most urgent shipments, available 24 hours a day, 365 days a year.

FedEx International First®: Overseas delivery of packages 150 lbs. or less from the U.S. to major European business centers by 8 a.m., typically in 2 business days.

FedEx International Priority®: Ship time-critical packages 150 lbs. or less to more than 210 countries in 1 to 3 business days. Plus, reach the world's major business centers in 24 to 48 hours.

FedEx International Economy®: Time-definite delivery of packages 150 lbs. or less from the U.S. to more than 205 countries in 3 to 5 business days.

FedEx International Priority® Freight: Time-definite, customs-cleared, door-to-door delivery of time-critical freight (151–2,200 lbs., or more with prior approval) from the U.S. to more than 50 countries in 1 to 3 business days.

FedEx International Economy® Freight: Time-definite, customs-cleared, door-to-door delivery of less urgent freight (151–2,200 lbs., or more with prior approval) from the U.S. to 46 countries typically within 5 business days.

FedEx International Ground: Business-to-business, day-definite, door-to-door delivery throughout Canada and Puerto Rico in 3 to 7 business days.†

We're Here to Help

For questions about shipping via FedEx international services, please visit fedex.com or call 1.800.Go.FedEx® (1.800.463.3339). For questions about Express Freight please call 1.800.332.0807.

†International Ground to Canada also serves business to residential addresses



FedEx® International Shipping

We've Been Around the World a Few Times...
Today!

If You're Shipping Internationally, You've Got to Use FedEx®.



FedEx is the choice for international shipments. We offer fast, reliable service you can trust throughout the global marketplace. Not to mention a variety of service options and the world's largest all-cargo aircraft fleet.

Bring the world a little closer to you.

FedEx lets you connect with all major business centers within 1–2 business days. Overall, we reach 95 percent of the world's population in more than 210 countries.

Get the most international service options.

Have a time-critical shipment? Then FedEx International Priority® is for you. Time to spare? FedEx International Economy® serves more than 205 countries—over three times more than any comparable service.

Use our online tools to make shipping easier.

International shipping can be confusing. FedEx® Global Trade Manager, our online resource, helps you with everything from finding and printing recommended paperwork to estimating duties and taxes. And with FedEx® Ship Manager at fedex.com, all you need is Internet access, an inkjet or laser printer and a FedEx account number.

Track your shipments ... without a tracking number.

Keep a close eye on your inbound, outbound and third-party shipments. FedEx InSight™ is the only free service that provides this kind of visibility and proactive notification for customs-related issues—no tracking number needed.

Let us do the heavy lifting.

Have a big international shipment? No problem. We deliver palletized freight for shipments over 150 pounds. Each of our international freight services covers at least 46 countries, and your shipments get the same close attention we give to packages.

Enjoy some peace of mind.

No matter how—or where—you ship with FedEx, you're in good hands. We offer a money-back guarantee to all of our destinations.*

We've Got the Asian Markets Covered.

- More flights to China than any other express carrier, serving more than 200 cities in mainland China every day.
- With non-stop flights to Tokyo, now your documents, packages and express freight will arrive in the City of Tokyo in just two days—no other express carrier gets them there faster.
- FedEx offers premium and economy service to every destination served in Asia—all backed by our money-back guarantee.*



*See FedEx® Service Guide for terms and conditions of service, including money-back guarantee.